

1 Rx INSTRUCTIONS

Finished Shade: _____ Prep Stump Color: _____



3 IMPLANT

ABUTMENT TYPE RETENTION TYPE

- Custom Titanium Stock Titanium Cement Screw
 Custom Zirconia Stock Ti-Base

ABUTMENT MANUFACTURER

- OEM Manufacturer Name _____ Implant Type _____ Platform Diameter _____
 Generic _____

SURGICAL GUIDE

- Radiographic Stent Implant Stent Tooth Born Guide

4 REMOVABLE

FULL DENTURE PARTIAL DENTURE

- Standard analog Printed Denture Standard Cast Partial
 Immediate Milled Denture Cast Partial - Frame Only

NIGHTGUARD

- Comfort (Hard/Soft) Acrylic Partial
 Thermo-Guard
 Nightguard

2 FIXED RESTORATIONS

ZIRCONIA METAL

- Full Contour (monolithic) PFM
 PFZ (layered) Non Precious
 Semi-Precious
 Noble

LITHIUM DISCILICATE

- Full Contour (monolithic) Gold
 Layered 75% Gold Alloy
 55% Gold Alloy

VENEERS OTHER

- Lithium Discilicate (layered) Diagnostic Waxup
 Lithium Discilicate (monolithic) Esthetic Temps
 Feldspathic

5 FULL ARCH

PROVISIONAL FINAL

- Printed Zirconia Final Classic
 Milled Zirconia Final High Esthetic

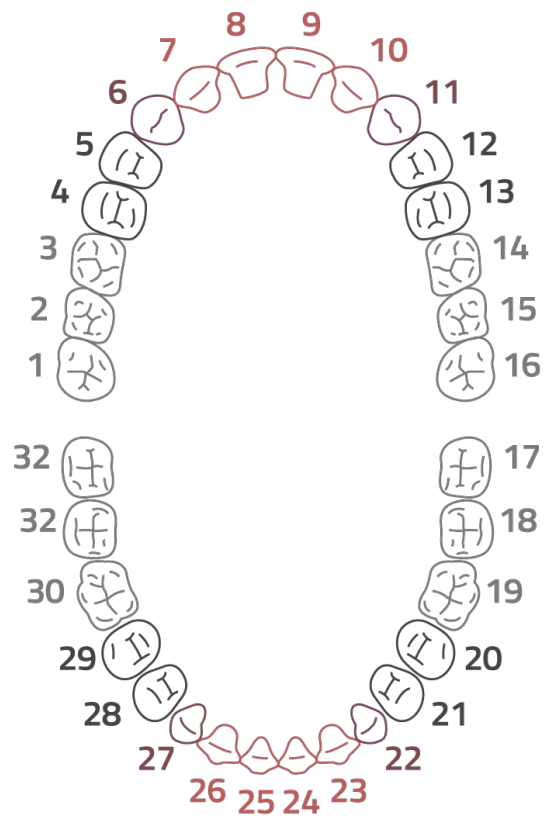
ONE SUITE SMILE OTHER

- Full Arch Surgical Guide Smile Design
 Full Arch Bundle Chair-side Conversion
 Titanium Bar

**2850 Red Hill Ave, Suite 200, Santa Ana CA 92705
800-317-7100**

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17	18	19	20	21	22	23	24	25	26	27	28	29	30	32	32



Doctor's Checklist • Tips for Joint Success

□ Anterior Cases

(involving 2 or more teeth) Before numbing the patient...

- Take full smile photo with lips unretracted and teeth slightly apart to show the occlusal plane and incisal length in relation to the lips...say, "cheese", with teeth separated slightly.
- Take impression for pre-op and/or post-op full arch study cast to demonstrate desired incisal edge position.
- Discuss improvements to be made with the patient. Note changes on the laboratory work order.

□ Shade Taking & Photography

- Take Shade at the beginning of the appointment while teeth are fully hydrated.
- Provide photos for any restorations requiring characterizations, such as crazes, cracks, white decalcification, color streaks, color bands, color blotches, or areas with varying levels of opacity or translucency.
- When taking pictures, position shade tab so incisal edge of tab is opposing incisal edge of tooth. (edge to edge)
- See more Shade and Photography tips at our website: www.killiandental.com.

□ Bite Registration

- Send a centric occlusion bite registration for all cases (including quadrant, full arch, or triple tray). Take registration with a firm material over the preparations only. Material placed over non-prepped teeth will hide your view of centric occlusion. We recommend any firm vinyl polysiloxane; Futar from Kettenbach is our top choice. Do not use wax, since it is extremely temperature sensitive and is dimensionally unstable. Also, don't use acrylic because it is so hard it abrades, breaks and generally damages all dies and stone models.

□ Draw

- Please check for overhanging proximal teeth that prevent proper draw, especially in the lower arch where excessive Curve of Spee may be present. Remove the overhanging contact area and polish smooth.

□ Veneers and other

All-Ceramic Restorations

- Take prep/stump shade so ceramist can determine level of porcelain opacity necessary to achieve finish shade.
- When selecting an all-ceramic crown restoration, a core material with adequate opacity is indicated to mask darker prep/stump shades.

□ Impressioning

- **Subgingival** - It is important to pack cord around all subgingival margins. The impression must capture tooth structure below the margin to allow the margins to be identified on the stone cast. If you are using a cordless technique, please be aware that the technician does not have the benefit of color to discern the demarcation between pink tissue and white tooth structure. The technician can only see one color of die stone, and without the differentiating tooth structure visible above and below the margin, the margin cannot be accurately identified in the gingival sulcus.
- **Prior to impressioning**, please polish rough proximal contacts.
- **Quadrants** - Quadrant impressions should include cuspid at a minimum (to midline is best).
- See more Impressioning tips at our website: www.killiandental.com.

By submitting this order form ("Agreement") to Spectrum Killian Dental Lab Alliance ("SKDLA"), Customer agrees that your purchase of the goods described herein (the "Products") is subject to the terms and conditions herein. These terms and conditions may not be modified, superseded or waived except by a written instrument signed by Customer and an authorized representative of SKDLA. Any conflicting or additional terms and conditions contained or referenced in any purchase order or other document Customer submit to SKDLA shall be of no force or effect.

- Customer Order is subject to acceptance by SKDLA in its sole discretion. In deciding whether to accept an order, SKDLA may consider Customer creditworthiness. Orders shall be deemed accepted by SKDLA only upon its written confirmation or shipment. Upon SKDLA acceptance of your Order, the prices set forth in such Order will be firm. Until an Order has been accepted, prices provided by SKDLA will be subject to change without notice. Products described in a price list or quotation may not be available at a particular time.
- No changes in the type, specifications or quantity of Products ordered by Customer will be made unless and until SKDLA consents to such changes and adjusted or reformed prices are agreed upon. Unless an agreement, affirmation, modification or cancellation of an accepted order, representation or warranty is specifically agreed to in writing by an authorized representative of SKDLA, it does not form part of the basis of any agreement between Customer and SKDLA and shall not be enforceable.
- Payment of the stated invoice price is due in full immediately upon receipt of the Product. Amounts outstanding thirty (30) days shall thereafter bear interest at the lesser of 1.5% per month (18% annually) or the maximum interest rate allowed by applicable law. Customer shall be responsible for all costs of collection, including attorney's fees and costs. If Customer order is cancelled for any reason before shipment, Customer shall pay to SKDLA all costs and losses it incurs due to such cancellation.
- Customer has the right to inspect Products prior to acceptance. However, your failure to provide SKDLA with written notice of any defect and return a Product to SKDLA within thirty (30) days after receipt shall constitute acceptance. Other forms of acceptance include, but are not limited to, installing a Product in a patient's mouth or requesting any change of shade, preparation, bite or design modification.
- Customer agrees that it is customary in the aesthetic dental industry for goods to be adjusted and/or modified by a dental laboratory on more than one occasion. Customer further agree to give SKDLA a reasonable period of time and opportunity to make changes to a Product to meet the specifications described in Order. Should SKDLA fail to provide a satisfactory Product within a reasonable period of time, the sole and exclusive remedy is limited to: (a) the return of the Product and receipt of a refund of the amount Customer paid for the Product, or (b) at SKDLA's election, replacement of the Product pursuant to the Limited Warranty in Paragraph 8 below.
- If Customer requests the restoration, repair or replacement of the Product, Customer shall return to SKDLA the Product and all related items including, but not limited to, original impressions, models, and restorations. Customer acknowledges and agrees that SKDLA must have the original Product and other aforementioned items in order to assess possible restoration, replacement or repair options. Customer shall pay SKDLA for its services at its current applicable rates for the restoration, repairs, or replacement in the event that Customer request changes to the Product that were not included in your initial order.
- Customer must thoroughly and carefully clean all blood and saliva from all materials used in the mouth including, but not limited to, the Product, and Customer must also disinfect all of these items after they are returned to by SKDLA before placing them in patient's mouth.
- LIMITED WARRANTY:** SKDLA warrants to Customer that, subject to the exclusions and conditions described herein, it will, at its sole option, repair, replace or refund the original purchase price paid for any Products which are defective in materials or workmanship under normal use and care. This limited warranty shall apply only to defective Products which are reported to SKDLA within the applicable warranty period and which, upon examination by SKDLA, prove to be defective. The applicable warranty periods for the Products are as follows: (a) seven (7) years for porcelain to metal, all porcelain, all metal, single-unit inlay, onlay and crown composite resin final prosthetics (excluding mutually opposing implant-supported full arch bridges), milled implant bars, and screw-retained titanium or zirconia abutments (excluding abutments with angulations greater than 20 degrees); (b) five (5) years for composite resin bridges (excluding Maryland and inlay/onlay bridges); (c) one (1) year for dentures and partials including screw-retained dentures but excluding immediate dentures and partials; (d) six (6) months for thermoformed appliances and splints if the failure is due to defects in materials or workmanship, provisionals; composite resin Maryland and inlay/onlay bridges; and (e) thirty (30) days for immediate dentures and partials, flippers, retainers, surgical and radiographic guides, and all other dental devices. This warranty does not cover Product defects existing upon delivery which were known or should have been known to Customer but were not disclosed to SKDLA within thirty (30) days after delivery or Products which have been (i) improperly used or used in an application other than that intended, (ii) modified or repaired without SKDLA's approval, or (iii) subjected to neglect, accident, damage due to accident, fire, water, vandalism or other casualty or improper storage, installation or application. If SKDLA requests, Customer shall return the defective Products to SKDLA at your expense. If SKDLA elects to replace defective Products, SKDLA shall ship such Products as promptly as reasonably possible. **THE FOREGOING WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, WHETHER EXPRESS OR IMPLIED, OR ARISING BY LAW, CUSTOM OR CONDUCT, INCLUDING, WITHOUT LIMITATION, THE WARRANTIES OF MERCHANTABILITY AND/OR FITNESS FOR ANY PARTICULAR PURPOSE. THE RIGHTS AND REMEDIES PROVIDED HEREIN ARE EXCLUSIVE AND IN LIEU OF ANY OTHER RIGHTS AND REMEDIES. IN NO EVENT SHALL SKDLA BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, SPECIAL OR INDIRECT DAMAGES. CUSTOMER WILL NOT EXTEND GREATER WARRANTIES TO PATIENT ON BEHALF OF SKDLA.**
- IF SKDLA BREACHES ANY PROVISION HEREOF, SKDLA'S LIABILITY SHALL NOT IN ANY EVENT EXCEED THE TOTAL PRICE FOR THE PRODUCTS, LESS THE PURCHASE PRICE FOR ANY PRODUCTS DELIVERED TO AND ACCEPTED BY CUSTOMER. IN NO EVENT SHALL SKDLA BE LIABLE TO ANYONE FOR ANY SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR (i) ITS BREACH OF ANY PROVISIONS HEREOF, INCLUDING, WITHOUT LIMITATION, PROVISIONS REGARDING WARRANTIES, GUARANTEES, AND/OR INDEMNITIES; OR (ii) ANY CLAIMS BY CUSTOMER CONCERNING THE PRODUCTS, INCLUDING, WITHOUT LIMITATION, CLAIMS FOR DAMAGES ATTRIBUTABLE TO DELAYS IN REPLACING PRODUCTS, THE COSTS OF REMOVAL AND REINSTALLATION OF PRODUCTS, LOSS OF GOODWILL, LOSS OF PROFITS AND/OR LOSS OF USE. IN THE EVENT CUSTOMER MAKE ANY CLAIMS CONCERNING THE QUALITY OF OR DEFECTS IN ANY PRODUCTS, CUSTOMER WILL PERMIT THE PRODUCTS IN QUESTION TO BE INSPECTED BY SKDLA. FAILURE TO PERMIT SUCH INSPECTION WILL CONSTITUTE A WAIVER OF YOUR CLAIM AND WILL RELIEVE SKDLA OF ANY LIABILITY FOR SUCH CLAIM. CUSTOMER UNDERSTAND THAT ANY SETTLEMENT OR RESOLUTION OF YOUR CLAIMS CAN ONLY BE AGREED TO BY AN AUTHORIZED REPRESENTATIVE OF SKDLA.
- Customer shall indemnify, defend and hold SKDLA and its officers, directors, and employees harmless from and against any and all claims, liabilities, damages, debts, settlements, costs, attorney's fees and costs of any kind or nature relating to or arising from your negligence or misconduct.
- Products will be shipped from SKDLA's facilities by common carrier, unless SKDLA and Customer agree in writing to other arrangements before the date of shipment. SKDLA shall not incur any shipping costs unless otherwise agreed upon in writing with Customer. Customer shall be responsible for all shipping costs and SKDLA shall bill Customer for any incurred shipping expenses. Customer shall bear the cost of returning any Products to SKDLA. SKDLA shall not be responsible for any lost Products or damage to Products occurring during the shipment.
- The Agreement set forth herein shall be construed under and governed by the laws of the State of California. All disputes hereunder between SKDLA and Customer, which are not otherwise resolved, shall be resolved in a court of competent jurisdiction for Irvine, California. Customer hereby consent to the jurisdiction of such court or courts and agree to appear in any such action upon written notice thereof. No action arising out of, or in any way connected with this Agreement, the Products sold hereunder, or any services rendered by SKDLA may be brought by Customer more than one (1) year after the cause of action has first accrued.
- In the event of any dispute or litigation arising hereunder, the prevailing party will be entitled to recover its reasonable attorneys' fees and court costs.
- If any provision of this Agreement is held invalid, unenforceable or void by a court of competent jurisdiction, this shall not affect the validity of any remaining provisions of this Agreement. This Agreement shall be reformed and continue as if such invalid, inoperative or unenforceable provision had never been contained herein and such provision reformed so that it would be valid, operative and enforceable to the maximum extent permitted.
- A waiver by SKDLA of a breach of any provision hereof shall not be deemed a waiver of any subsequent breach by Customer of the same provision or a waiver of any other provision. In addition, no waiver by SKDLA of any breach of any provision of any other contract with any party shall be deemed a waiver of a breach of any similar provision of this Agreement.
- In addition to any excuse provided by applicable law, SKDLA shall be released from its obligations to perform hereunder in the event of circumstances beyond its reasonable control, whether or not foreseeable, including, but not limited to, labor disturbance, war, terrorism, fire, accident, natural disaster, inability to obtain materials, government act or regulation.